advanced metalcraft
ARCHITECTURAL FABRICATION

Quality Policy

Policy statement

The Organisation aims to provide defect free products and services to its customers on time and within budget.

The organisation operates a Quality Management System in line with the requirements of BS EN ISO 9001:2015, including aspects specific to the provision of the engineering, fabrication and erection of structural steel structures such as staircases, balconies and balustrades.

The management has a continual commitment to:

- Development, implementation and improvements of the Quality Management System.
- Continual improvement of the effectiveness of the Quality Management System.
- The enhancement of customer satisfaction.
- Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicating throughout the organisation the importance of meeting customer needs and legal requirements.
- Establishing the Quality Policy and its objectives.
- Ensuring that the Management Review Meetings set and review the quality objectives, and reports of the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- Ensuring the availability of resources.

The structure of the Quality Management System is defined within this Quality Policy.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The organisation complies with all English and EU legislation and regulations specifically related to its business activities.

The organisation constantly monitors its quality performance and implements improvements when appropriate.

Signed: Kris Barnes MD Date: 25/08/206